

Halftime Sports

Refund Policy

1. Purpose This policy explains refunds for Halftime Sports purchases, registrations, and bookings (events, camps, leagues, merchandise, memberships, and facility rentals).
2. Scope Applies to all customers, participants, and purchasers of Halftime Sports products and services unless a separate written agreement states otherwise.
3. General Refund Rules
 - Payments are refundable only as set below. Refunds are processed to the original payment method.
 - Refund requests must include order/registration number, purchaser name, and reason for refund.
 - Processing time: refunds issued within 7–14 business days after approval; bank/card posting times vary.

Events, Camps & Clinics

- Cancellation by Halftime Sports: Full credit toward another Halftime Sports event, at customer's choice.
- Participant cancellation:
 - More than 14 days before start: 100% refund.
 - 7–14 days before start: Credit towards Halftime Sports event.
 - Less than 7 days before start or no-show: No refund or credit.
- Transfer: Participant may transfer registration to another eligible participant or future event subject to a \$25 transfer fee and advance notice of at least 5 business days.

League & Season Fees

- Before season roster is finalized: 75% of total amount will be credited to customer.
- After roster/facility schedules are finalized: No refund only for documented injury or relocation (supporting documentation required). Credit may be applied to customer for future Halftime Sports events and/or activities.
- No refunds for voluntary mid-season withdrawals; prorated credits may be issued at Halftime Sports' discretion.

Special Circumstances

- Weather, public health orders, or force majeure: Halftime Sports will offer reschedule options, however if rescheduling of games and practices are due to inclement weather or "Act of God," then Halftime Sports will provide no refunds or credits.
- Medical withdrawals: May qualify for partial refund or credit to customers account with doctor's note submitted within 7 days of event cancellation.

Disputes & Exceptions

- Exceptions may be made at Halftime Sports' sole discretion for unusual circumstances.
- Disputes should be submitted in writing to info@halftimesports.com (or listed contact) and will be reviewed within 10 business days.

How to Request a Refund

- Email: info@halftimesports.com with subject "Refund Request — [Order/Registration#]".
 - Include: name, contact info, order/registration number, reason, and supporting documents.
 - Phone support: (xxx) xxx-xxxx for questions (no guarantee of formal request processing by phone).
1. Amendments Halftime Sports reserves the right to modify this policy; changes apply to purchases after the effective date. Current policy version displayed at point of sale and on the Halftime Sports website.

